

## **WELCOME**

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Congratulations on the purchase of your quality vehicle from Our Dealership.

Once a vehicle has successfully passed the service history check and service inspection, you can be sure that it offers excellent quality and value for money and will provide you with trouble free motoring and peace of mind.

We are pleased to be able to offer you this Mechanical Protection Plan.

One of the advantages of buying a vehicle from our dealership is the reassurance and peace of mind obtained with our dealership. This booklet explains the Mechanical Protection Plan in detail, please pay particular attention to the section covering service requirements to maintain the validity of the Plan's coverage.

## **THE PLAN**

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Provided the service requirements and conditions specified in this Agreement are met, Our Dealership will pay the reasonable cost of repairing the Failure of Covered Components up to the claim limits described below.

## **TERM OF COVER**

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The cover provided will commence on the later of the delivery of your vehicle and the expiry of any manufacturer's or statutory warranty.

The cover provided will cease upon the expiry of either 'the nominated period of time' or 'the nominated distance travelled', whichever occurs first as indicated under the 'Term of Cover' listed on the Application Page.

## **CLAIM LIMIT**

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Please refer to the Application Page for the cover that applies to your vehicle. Under the 'Term of Cover' the claim limit for each claim and the total claim limits for all claims are set out.

## **MECHANICAL PROTECTION PLAN IN BRIEF**

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From the later of the delivery of your vehicle and the expiry of any manufacturer or statutory warranty, your vehicle is covered under the terms and conditions of this Plan by this Dealership for the period specified in the Application Page under 'Term of Cover'. Certain terms, conditions and exclusions apply and are detailed in this booklet.

An important requirement is that you have all your services performed at Our Dealership in accordance with the manufacturer's warranty whilst it applies, and at the subsequent service periods identified on the attached Application Page.

Your vehicle owner's manual lists varying servicing recommendations based on your individual driving habits and climate conditions. You are required to follow the maintenance schedule that applies to your conditions. Failure to follow the manufacturer's recommendations that apply to your specific conditions may result in the denial of coverage. If an owner's manual is not available to you, contact this Dealership for assistance.

## **REGULAR SERVICING MAINTAINS YOUR VEHICLE**

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Maintaining the mechanical and operational standard of the vehicle over its lifetime is critical to ensure the safety and long-life of your vehicle.

In the event that the vehicle is still under the manufacturer's warranty, servicing must be undertaken in accordance with the manufacturer recommendations until that warranty expires. This will maintain the validity of the Mechanical Protection Plan until required.

**FAILURE TO COMPLY WITH THESE SERVICING REQUIREMENTS  
WILL RESULT IN US CANCELLING THIS AGREEMENT  
AND YOU NOT BEING ABLE TO MAKE A CLAIM.**

## EXCLUSIONS

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### Claims will not be paid with respect to:

- a. Any part which is not listed, or is noted as being not covered, under 'Covered Components';
- b. Any Covered Component damaged due to overheating;
- c. Any bearing and coupling or moving joint protected by a boot or mounting where that boot or mounting has split or broken;
- d. Freight, towing or any other out-of-pocket or miscellaneous item or expense;
- e. Any Failure as a result of the modification of the vehicle;
- f. Failure of Covered Components caused by normal wear and tear relative to the age of the vehicle and the number of kilometres travelled;
- g. Failure due to damage suffered during impact, collision, fire, flood, earthquake or theft;
- h. The Failure of Covered Components related to known manufacturer recalls and modifications;
- i. If the vehicle is used in competitions, racing events, stunts or any other sporting or non-standard use, all rights to this Agreement will be automatically cancelled.

Our Dealership is not liable under this Agreement for any cost, loss or damage beyond what is said in this Agreement.

## CLAIMS PROCEDURE

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### In the event of a claim arising under this Mechanical Protection Plan you must do the following:

- Return your vehicle to the service department of Our Dealership. Ensure you have this booklet with you and your service records are complete. Our service department will contact the Administrator for authorisation.
- If your vehicle cannot be driven you should have the vehicle towed to the service department of Our Dealership. Any costs associated with this towing will be at your own expense.
- Should you require repairs but you are more than 50 kilometres from Our Dealership's service department, you must contact the Mechanical Protection Plan Administrator on 1800 817 743 and obtain the Administrator's authorisation prior to any repairs taking place.
- If you fail to comply with any of these required procedures you will not be reimbursed for the associated costs.

You must bear all other costs in connection with making a claim under this Mechanical Protection Plan.

## LIMITS OF LIABILITY

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- This Agreement is between Our Dealership and you and is not transferrable.
- Subject to the 'Term of Cover' and customer service obligations, Our Dealership's liability will end at the expiry of this Agreement, or upon payment of the maximum monetary limits as specified under this Agreement.
- Any payments made shall be in full and final discharge of any claim made under this Agreement and no further claims relating to that damage will be accepted.
- It is your responsibility to minimise where possible the liability of Our Dealership. To drive this vehicle when to do so may cause further damage, may result in us cancelling this Agreement.
- In all cases liability extends only to Our Dealership. The Administrator is not a party to this Agreement and will not at any time be held liable in any way under the terms of this Agreement.
- In no event shall the Administrator's obligations to administer claims extend beyond the term of coverage as shown on the Application Page.
- In the event of any breach of the terms and conditions of this Agreement by the customer, Our Dealership has the right to cancel the Agreement.
- If the covered vehicle is or has at any time been used for competitive driving, rallying, racing or tested in preparation thereof, then this Plan will be cancelled, and the Customer's right to claim shall be at an end in respect of all past, present, and future claims.

## STATUTORY CONSUMER GUARANTEES VEHICLE

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The benefits to you given by this Mechanical Protection Plan are in addition to the rights and remedies of the consumer under law in relation to the goods and services the subject of this Plan.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In some cases the protection given by this Mechanical Protection Plan may overlap with the rights and remedies available under the Australian Consumer Law and other laws in relation to the goods or services to which the Mechanical Protection Plan relates. This Mechanical Protection Plan does not take away or limit such rights.

## ISSUER AND CONTACT DETAILS

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The Mechanical Protection Plan is issued by Our Dealership. Our Dealership contact details are in the Application Page.

## TRANSFERABILITY

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You may transfer your policy to someone whom you sell your vehicle while this policy is still in force. An application for transfer must be lodged with Preston Motor Group within thirty days of the date of sale of your vehicle and will only be considered where the vehicle is sold to a private individual, not a Motor Dealer or someone dealing in Motor Vehicles.

To request transfer, please complete the Transfer of Ownership form contained in this booklet. The following supporting documents must be produced with the application:

- Vehicle service history
- Proof of purchase and ownership
- Roadworthy inspection
- Transfer fee of \$60 (including gst)

**Forward to** Preston Motors Pty Ltd 1551 Sydney Road, Campbellfield, VIC 3061

If we accept the transfer, a new policy schedule will be forwarded to the owner. Transfer is not automatic and must be approved at the administrator's discretion.

# TRANSFER OF OWNERSHIP

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Should you sell your vehicle privately while your policy is still current, we will transfer the policy to the new owners subject to the policy conditions and approval.

Transfer must be received and accepted by us within 30 days of the vehicle sale.

Please complete the details below and return this form with accompanied documents to: Preston Motors Pty Ltd 1551 Sydney Road, Campbellfield, VIC 3061.

<b>ORIGINAL OWNER'S DETAILS</b>	<b>Contract Number:</b> _____
Name: _____	
Phone Number: _____	
Address: _____	Postcode: _____
<b>VEHICLE'S DETAILS</b>	
Vehicle Make and Model: _____	
Date of Purchase: _____	Registration No: _____
Odometer reading at time of Purchase: _____	kms
<b>NEW OWNER'S DETAILS</b>	
Name: _____	
Phone Number: _____	
Address: _____	Postcode: _____

<b>ORIGINAL OWNER</b>
<ul style="list-style-type: none"><li>• I hereby certify that the above information is true and correct and assign this contract to the Vehicles new owner</li></ul>
Signature of Original Owner: _____ Date: _____
<b>NEW OWNER</b>
<ul style="list-style-type: none"><li>• I have read the conditions regarding Transfer and the Contract wording and understanding them.</li><li>• I hereby accept the terms and conditions of the Contract and agree to be bound by them.</li><li>• I have confirmed the vehicle has been delivered in a roadworthy condition with State and Federal legislation.</li></ul>
Signature of New Owner: _____ Date: _____

# COVERED COMPONENTS

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During the Mechanical Protection Plan and 'Term of Cover' noted on the Application Page, Our Dealership will undertake to repair or replace any mechanical components listed in the applicable Plan, when such repair or replacement is necessitated by the mechanical breakdown of, or failure of any such parts as follows (provided none of the Exclusions or Limits apply).

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## BASIC PLAN

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### Engine:

The following Internal Parts contained within the Engine: Pistons, Piston Rings and Pins, Connecting Rods, Connecting Rod Bearings, Crankshaft, Crankshaft Main Bearings, Camshaft, Timing Chain, Timing Gears, Rocker Arms, Valves, Valve Guides, Valve Retainers, Valve Seats, Push Rods, Oil Pump. Excludes Cylinder Head(s) and Engine Block.

### Transmission (Automatic or Manual):

All Internal Lubricated Parts within the Transmission Case. Bands, Clutches, Gears & Bearings. Transmission Case, if damaged as the result of the failure of a covered Internal Part of the Transmission.

### Drive Axle (Front and Rear):

All Internal Parts contained within the Drive Axle including Crown Wheel, Pinion & Side Gears, Bearings, Universal Joints, Constant Velocity Joints (unless failure was caused by a neglected torn Drive Shaft Boot). Oil Pan and Drive Axle Case if damaged as the result of the failure of a covered Internal Part of the Drive Axle.

### Front Suspension:

Upper and Lower Control Arms & Bushings, Upper and Lower Ball Joints, Strut Bar & Mount, Wheel Bearings.

### Brakes:

Master Cylinder, Brake Vacuum Booster, Disc Brake Callipers, Wheel Cylinders.

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## PLATINUM PLAN

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### Engine:

The following Internal Parts contained within the Engine: Pistons, Piston Rings and Pins, Connecting Rods, Connecting Rod Bearings, Crankshaft, Crankshaft Main Bearings, Camshaft & Bearings, Camshaft Gears, Balance Shafts & Chains, Timing Chain, Timing Chain Guides & Tensioner, Timing Gears, Rocker Arms, Rocker Shafts, Valves, Valve Guides, Valve Springs, Valve Seats, Valve Seals, Valve Retainers, Push Rods, EGR Valve, Oil Pump, Oil Pressure Relief Valve, Harmonic Balancer, Excludes Cylinder Head(s) and Engine Block.

### Transmission (Automatic Or Manual):

All Internal Parts within the Transmission Case, including Accumulators, Bands, Clutches, Bearings, Gears, Solenoids, Oil Pump, Electronic Control Unit, Over Drive Clutch, Neutral Start Switch, Valve Body, Flywheel/Flex Plate, Torque Converter. Oil Pan, and Transmission Case, if damaged as the result of the failure of a covered Internal Part of the Transmission.

### Drive Axle (Front And Rear):

All Internal Parts contained within the Drive Axle including Crown Wheel, Pinion & Side Gears, Bearings, Limited Slip Components, Locking Hubs, Drive Shafts, Universal Joints, Centre Bearing, Constant Velocity Joints (unless failure was caused by a neglected torn Drive Shaft Boot), Swivel Hubs & Bearings. Oil Pan and Drive Axle Case if damaged as the result of the failure of a covered Internal Part of the Drive Axle.

### Front & Rear Suspension:

Upper and Lower Control Arms & Bushings, Upper and Lower Ball Joints, Strut Bar & Mount, Lateral Arms & Bushings, Stub Axles, Hub and Wheel Bearings, Sway Bar Bushes & Links

### Brakes:

Master Cylinder, Brake Vacuum Booster, Disc Brake Callipers, Wheel Cylinders, Compensating Valve, ABS Module & Pump.

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## BASIC PLAN (cont.)

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### Cooling System:

Water Pump, Thermostat, Electric Radiator Fan Motor and Temperature Sensor .

### Clutch (Two Wheel Drive Vehicles):

Master Cylinder, Slave Cylinder, Throwout Bearing and Fork.

### Fuel Delivery:

Fuel Delivery Pump and Injectors.

### Electrical:

Alternator, Voltage Regulator, Starter Motor, Wiper Motors, Engine Management Computer.

### Steering:

Power Steering Rack & Pinion, Power Steering Pump, Tie Rod Ends.

### Air Conditioning:

Compressor , Clutch, Bearing & Pulley, TX Valve.

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## PLATINUM PLAN (cont.)

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### Cooling System:

Water Pump, Thermostat, Electric Thermostat Electric Radiator Fan Motor, Condenser Fan Motor, Temperature Sensor, Heater Valve/Tap, Radiator.

### Clutch (Two Wheel Drive Vehicles):

Master Cylinder, Slave Cylinder, Pressure Plate, Throwout Bearing and Fork, Spigot Bearing, Clutch Cable.

### Fuel Delivery:

Electronic Fuel Sender Unit or Module , Fuel Injection Primary Pump, , Fuel Injection Pump, Injectors, Fuel Pressure Regulator .

### Electrical:

Alternator, Voltage Regulator,

**Motors:** Starter Motor, Windshield Washer Motor, Wiper Motors, Door Mirror Motors, Power Window Motors and Regulators, Power Seat Motor, Power Antenna Motor, Convertible Top Motor, Headlight Motors, Power Sunroof Motor.

**Switches:** Headlight, Sidelight, Hazard Warning, Indicator and Interior Light Switches, Boot Release Switch, Demister Switch, Door Mirror Switches, Power Window Switches, Power Door Lock Activators, Wiper Switches.

**Electronic:** Engine Management Computer. Powertrain or Body Control Module.

### Steering:

All Internal Parts contained within the Power Steering Box, Power Steering Rack & Pinion, Power Steering Pump, Tie Rods & Ends, Tilt Lever, Upper and Lower Steering Column Shafts and Couplings. Electric Steering Module.

### Air Conditioning:

Compressor, Clutch, Bearing and Pulley, Idler Pulley and Bearing, High & Low Pressure Control Switches. TX Valve, Air Conditioning Control Switch, Blender Motor, Evaporator, Condenser, Receiver Drier. A/C Heater Fan & Resistor. HVAC Module. (Items failed due to corrosion excluded.)

### Seals and Gaskets:

Coverage applies only when necessitated in connection with the repair or replacement of the covered components listed.

## DEFINITIONS

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Within this Agreement, the following definitions apply:

<b>Administrator</b>	means any entity that We authorise to administer this Mechanical Protection Plan from time to time.
<b>Agreement</b>	means this Mechanical Protection Plan that you have been issued by Our Dealership to protect your vehicle and includes the Application Page.
<b>Application Page</b>	means the document headed 'Mechanical Protection Plan Application Page' which is appended to the inside cover of this booklet. It lists information regarding your vehicle to be covered, Agreement terms and other vital information.
<b>Covered Components</b>	means the parts described as Covered Components in this booklet.
<b>Failure</b>	means an event caused by the unexpected or sudden failure of a Covered Component. A Covered Part has failed when it is solely because of its condition and not because of the action or non-action of other parts not covered under this Agreement. Noise does not necessarily constitute failure.
<b>Our Dealership or this Dealership</b>	means the Dealership from which you purchased your vehicle.
<b>Period of Cover</b>	means the period stated in the Application Page under the sub-heading, Term of Cover.
<b>Us, We, Our</b>	refers to "Our Dealership" (other than in the Application Page).
<b>You or Your</b>	means the Mechanical Protection Plan holder noted on the Application Page.
<b>Your Vehicle</b>	means the vehicle described on the Application Page and covered under this Agreement.

# SERVICE AND MAINTENANCE RECORD

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If you have any queries regarding the service or maintenance of your vehicle, refer to this Mechanical Protection Plan or contact Our Dealership.

## **SERVICE 1**

*Authorised Service Agent Stamp*

Date Completed:    \_\_\_ / \_\_\_ / \_\_\_

Odometer Reading:    \_\_\_\_\_ kms

## **SERVICE 5**

*Authorised Service Agent Stamp*

Date Completed:    \_\_\_ / \_\_\_ / \_\_\_

Odometer Reading:    \_\_\_\_\_ kms

## **SERVICE 2**

*Authorised Service Agent Stamp*

Date Completed:    \_\_\_ / \_\_\_ / \_\_\_

Odometer Reading:    \_\_\_\_\_ kms

## **SERVICE 6**

*Authorised Service Agent Stamp*

Date Completed:    \_\_\_ / \_\_\_ / \_\_\_

Odometer Reading:    \_\_\_\_\_ kms

## **SERVICE 3**

*Authorised Service Agent Stamp*

Date Completed:    \_\_\_ / \_\_\_ / \_\_\_

Odometer Reading:    \_\_\_\_\_ kms

## **SERVICE 7**

*Authorised Service Agent Stamp*

Date Completed:    \_\_\_ / \_\_\_ / \_\_\_

Odometer Reading:    \_\_\_\_\_ kms

## **SERVICE 4**

*Authorised Service Agent Stamp*

Date Completed:    \_\_\_ / \_\_\_ / \_\_\_

Odometer Reading:    \_\_\_\_\_ kms

## **SERVICE 8**

*Authorised Service Agent Stamp*

Date Completed:    \_\_\_ / \_\_\_ / \_\_\_

Odometer Reading:    \_\_\_\_\_ kms

**CONTRACT NO:**